Interview Booster Sheet
Targeted Questions to Surface Undisclosed Risk and Unintended Consequences

Process Reality Questions
- What happens on a busy day vs. a normal day?
- What steps take the most time?
- If the process breaks, what do people *actually* do?
- What part of this process causes the most frustration?

Workaround & Behavior Questions
- When do people bypass this control?
- What shortcuts exists?
- Are side spreadsheets or personal trackers used?
- What exceptions occur most often and why?

Cross-Functional & System Impact Questions
- Who else is impacted by this control?
- Does this slow down any downstream activities?
- What new work is created because of this?
- Are there any recurring complaints from other teams?

Hidden Risk Identification Questions
- What new problems did this control unintentionally create?
- Who does this control create more work for?
- What assumptions does this process rely on?
- What would someone do if they wanted to avoid following the process?

Early Warning Indicator Questions
- What's the earliest sign something is breaking?
- What metric changes first when pressure builds?
- What do people do when overloaded?
- Where would you expect to see the first red flag?